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### ➤ Getting Started

Getting started with Technical Enablement on the McAfee Portfolio

- **McAfee Partner Portal**

Make sure you have a McAfee partner portal account:

<https://partnerprogram.mcafee.com/>

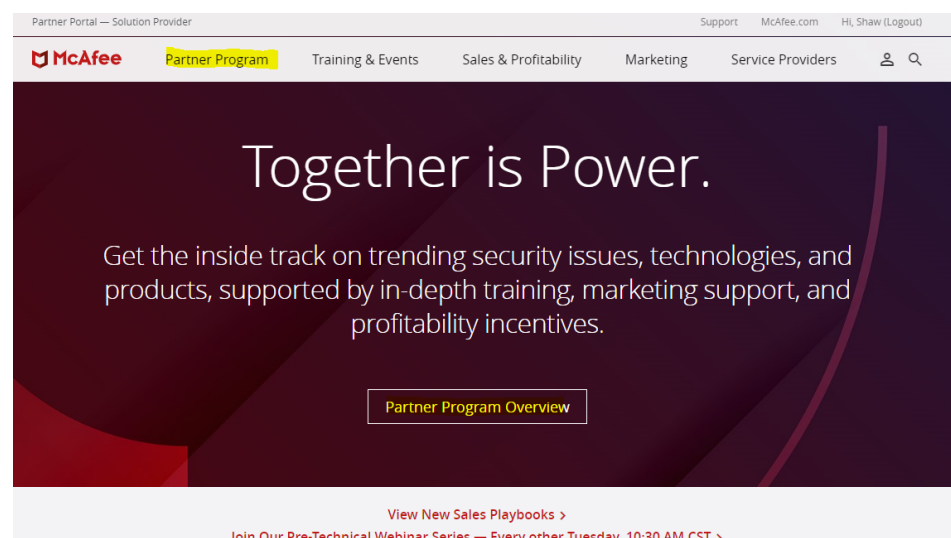
If not please work with your McAfee ICAM or reach out directly to partner care directly at [partnercareemea@mcafee.com](mailto:partnercareemea@mcafee.com)

- **Partner Technical Accreditation**

The MPACT Partner Program differentiates and rewards partners according to their partner level. Each Level contains annual requirements from a technical and bookings point of view.

These requirements vary per county set.

Please click on **Partner Program-> Partner Program Overview** for more information on the technical credit and bookings requirements that are needed for you as a McAfee partner.





## McAfee MPACT Partner Program

Differentiate your company and expand your market opportunity with the McAfee Partner Program. Our partners have the inside track on trending security issues, technologies, and products, supported by a world-class partner program that provides unique security specializations, in-depth training, marketing support, and profitability incentives so you can earn more on every deal.

The MPACT Partner Program is designed to recognize, differentiate, and reward our partners for their investment in us. The program contains three partner levels: Platinum, Gold, and Registered. Each level contains annual requirements, which vary per country sets US, A, B, and C. Below are the country sets, booking and training credit requirements for 2019. [See the list of country sets on page 2.](#)

|            |    | Country Set | Annual Bookings Requirement* | Training Credit Requirements |           |
|------------|----|-------------|------------------------------|------------------------------|-----------|
|            |    |             |                              | Sales                        | Technical |
| Platinum** | US |             | \$4M                         | 100                          | 300       |
|            | A  |             | \$2M                         | 100                          | 300       |
|            | B  |             | \$1M                         | 65                           | 200       |
|            | C  |             | \$500K                       | 30                           | 100       |
|            |    |             |                              | Sales                        | Technical |
| Gold**     | US |             | \$1M                         | 50                           | 150       |
|            | A  |             | \$700K                       | 50                           | 150       |
|            | B  |             | \$300K                       | 30                           | 100       |
|            | C  |             | \$150K                       | 15                           | 50        |

Bookings and training requirements do not apply to Registered partners, however, Registered partners who have not transacted business in two consecutive years, will be re-evaluated to determine program membership participation.

\* Figures are in US dollars

These technical credits can be obtained in two ways:

1. Through on demand training in the McAfee Learning Center.
2. Through attending Scheduled Webinars from the McAfee Center of Excellence.

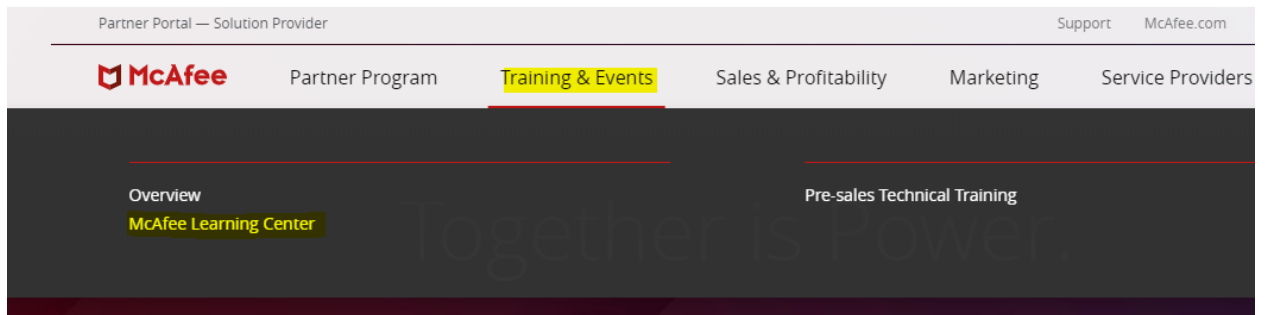
## ➤ Learning

- McAfee Learning Center

Log into the partner portal <https://partnerprogram.mcafee.com>

Click on Training and Events -> McAfee Learning Center

## McAfee Technical Onboarding Guide



Identify the areas\products you would like to focus on and complete these starter courses of those products.

McAfee's strategy is to be able to protect customers from Device to Cloud. To align with that strategy McAfee have a big focus on the following five big bet solutions for 2020.

[MVISION CLOUD](#)  
[Unified Cloud Edge](#)  
[Web Gateway](#)  
[Data Loss Prevention](#)  
[MVISION EDR](#)

- **MVISION Cloud**

McAfee's MVISION CLOUD is our cloud access security broker solution.

Recommended starter courses for MVISION CLOUD:

## McAfee Technical Onboarding Guide

| Course Name                                                                                          | Activity Code | Sales Credits |
|------------------------------------------------------------------------------------------------------|---------------|---------------|
| Module 1: MVISION Cloud Intro                                                                        | 109364        | 10            |
| Module 2: CASB 101 – Illustrating the Customer Value                                                 | 109343        | 10            |
| Module 3: MVISION Cloud Strategy                                                                     | 109366        | 10            |
| Module 4: MVISION Cloud Framework Video                                                              | 109368        | 10            |
| Module 5: A Cloud Sales Pitch in the Cloud                                                           | 109367        | 10            |
| Module 6: Positioning MVISION Cloud with new Financial Services Customers                            | 109327        | 10            |
| Module 7: Cross Selling MVISION Cloud with Healthcare MWG Customers                                  | 109330        | 10            |
| Module 8: Cross Selling MVISION Cloud with Pharma customer who owns McAfee DLP and is exploring CASB | 109328        | 10            |
| MSIVISION Final Exam                                                                                 | 109365        | 20            |
| NA MVISION Cloud 101 (Demo-level) Virtual Classroom                                                  | 110592        | 40            |

- **MSIVISION EDR**

McAfee's Endpoint Detection and Response Solution is our live threat hunting, investigation and remediation solution.

Recommended starter courses for MSIVISION EDR:

| Course Name                                                 | Activity Code | Technical Credits |
|-------------------------------------------------------------|---------------|-------------------|
| <b>MSIVISION EDR</b>                                        |               | 10                |
| MSIVISION EDR & MSIVISION Mobile                            | 111040        | 10                |
| MSIVISION Endpoint Detection and Response (EDR) Essentials  | 111829        | 10                |
| MSIVISION Intro, EDR & Cloud                                | 110264        | 10                |
| MSIVISION Endpoint Detection and Response Virtual Classroom | 111286        | 40                |

- **Data Loss Prevention**

McAfee's Data Loss Prevention Solution is our solution for protecting against data loss in a company's organization.

## McAfee Technical Onboarding Guide

Recommended starter courses for McAfee Data Loss Prevention:

| Course Name                                                                                       | Activity Code | Technical Credits |
|---------------------------------------------------------------------------------------------------|---------------|-------------------|
| <b>MCAFFEE DATA LOSS PREVENTION</b>                                                               |               | 10                |
| Data Loss Prevention Endpoint 11.0 Essentials - Overview, Installation and Configuration (1 of 2) | 108843        | 10                |
| Data Loss Prevention Endpoint 11.0 Essentials - Data Protection and Endpoint Discovery (2 of 2)   | 109300        | 10                |
| Data Loss Prevention <u>Montior</u> 11 Essentials (Technical)                                     | 106075        | 10                |
| Network DLP 11 Essentials Course                                                                  | 112265        | 10                |

- **McAfee Web Gateway**

McAfee's Web Gateway Solution is our solution for filtering web traffic at a network level.

Recommended starter courses for McAfee Web Gateway:

| Course Name                                                 | Activity Code | Technical Credits |
|-------------------------------------------------------------|---------------|-------------------|
| <b>MCAFFEE WEB GATEWAY</b>                                  |               |                   |
| McAfee Web Gateway 8.0 Essentials (Technical)               | 112052        | 15                |
| Web Gateway Cloud Service March 2017 Dev-Led KT (Technical) | 104189        | 15                |
| Web Gateway Cloud Services Dev-led Delta KT (Technical)     | 103655        | 15                |

- **MVISION EPO\MVISION Endpoint**

McAfee's MVISION EPO is our SaaS based management system and MVISION Endpoint is our endpoint antimalware solution for Windows 10 machines

Learn more about our MVISION EPO solution [here](#)

Learn more about our MVISION Endpoint solution [here](#)

## McAfee Technical Onboarding Guide

Recommended starter courses for MVISION EPO\Endpoint

| Course Name                                        | Activity Code | Technical Credits |
|----------------------------------------------------|---------------|-------------------|
| <b>MSHIELD EPO\MSHIELD Endpoint</b>                |               |                   |
| MSHIELD EPO Overview                               | CLP8150       | 10                |
| McAfee MSHIELD Endpoint: A Simpler Approach        | 112231        | 10                |
| MSHIELD Endpoint Customer Journey                  | 108908        | 10                |
| Channel Technical Enablement -MSHIELD Endpoint 101 | 114288        | 10                |
| MSHIELD Competitive Breakdown – <u>CrowdStrike</u> | 109023        | 10                |
| MSHIELD Competitive Breakdown – Microsoft          | 109024        | 10                |

- **McAfee Enterprise Security Manager**

McAfee Enterprise Security Manager is McAfee's SIEM solution

Learn more about our SIEM solution [here](#)

Recommended starter courses for McAfee Enterprise Security Manager:

| Course Name                                      | Activity Code | Technical Credits |
|--------------------------------------------------|---------------|-------------------|
| <b>MCAfee ENTERPRISE SECURITY MANAGER</b>        |               |                   |
| Enterprise Security Manager 11.0 Essentials      | 108815        | 15                |
| Enterprise Security Manager 11.x Troubleshooting | 111149        | 10                |

- **Other McAfee Solutions**

Recommended course for other McAfee Solutions

## McAfee Technical Onboarding Guide

| Course Name                                                     | Activity Code | Technical Credits |
|-----------------------------------------------------------------|---------------|-------------------|
| <b>OTHER MCAFEE SOLUTIONS</b>                                   |               |                   |
| Threat Intelligence Exchange 3.0 Essentials                     | 115018        | 10                |
| McAfee Advanced Threat Defense 4.0 Essentials                   | 105778        | 10                |
| Endpoint Security 10.5 Essentials (Technical)                   | 105363        | 10                |
| MVISION Mobile                                                  | 112234        | 5                 |
| McAfee ePolicy Orchestrator 5.10 (On-Prem) Essentials           | 109113        | 15                |
| ePolicy orchestrator Platform                                   | 106742        | 10                |
| Mvision Overview                                                | 108729        | 10                |
| Application Control & Change Control 7.0 Essentials (Technical) | 102173        | 10                |
| Enterprise Security Manager 11.0 Essentials                     | 108815        | 15                |
| Virtual Network Security Platform Essentials (Technical)        | CLP5318       | 5                 |
| Network Security Platform 9.1 Essentials (Technical)            | 106256        | 5                 |
| Cloud Workload Security 5.1                                     | 107903        | 5                 |

- **McAfee Center of Excellence Technical Webinars**

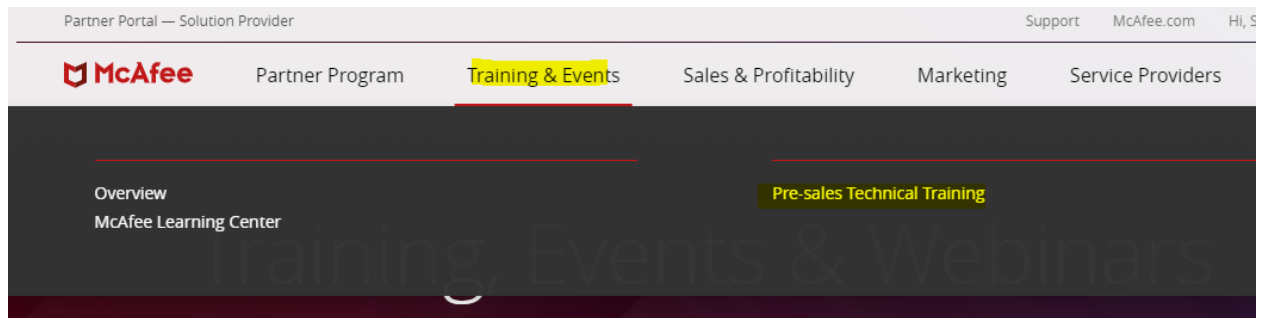
Each quarter McAfee's Center of Excellence are continuously giving virtual 101\201 courses on McAfee products. 101 courses enable partners to be able to demo and position McAfee products.

201 courses enable partners to be able to perform a proof of concept (POC) of a product.

Once you have the starter courses in the McAfee Learning Center completed and would like to be enabled further please review the [Technical Training Schedule](#) and register for the courses you are interested in .

You can also get to the schedule by going to **Training and Events -> Pre-Sales Technical Training**

## McAfee Technical Onboarding Guide



Then click on the **EMEA Course Schedule**

| Sales Training                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Pre-sales Technical Training                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Technical Certifications                                                                                                                                                                                                                                        |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>eLearning and classroom trainings to develop the sales skills to showcase McAfee solution value and close more deals.</p> <p>McAfee Education Services has just unveiled a new Partner Learning Center platform to improve Partner knowledge and the learning experience.</p> <p><a href="#">See Video &gt;</a></p> <p><b>Sales eLearning – available 24/7</b></p> <p>MVISION Cloud Accreditation</p> <p><a href="#">Register Now &gt;</a></p> <p><a href="#">eLearning Course Guide &gt;</a></p> | <p>McAfee provides free, in-depth pre-sales technical eLearning and instructor-led classroom training to help you uncover and propose solutions to complex security problems and drive product evaluations as a trusted advisor.</p> <p><a href="#">MVISION Cloud Tech Courses &gt;</a></p> <p><a href="#">Technical Webinar Series &gt;</a></p> <p><a href="#">MVISION Cloud HUB &gt;</a></p> <p><a href="#">NA Course Schedule &gt;</a></p> <p><a href="#">EMEA Course Schedule &gt;</a></p> | <p>Differentiate yourself from the competition and demonstrate skills to configure and deploy McAfee products with product certifications to meet customers' business needs and address complex threats and attacks.</p> <p><a href="#">Learn More &gt;</a></p> |

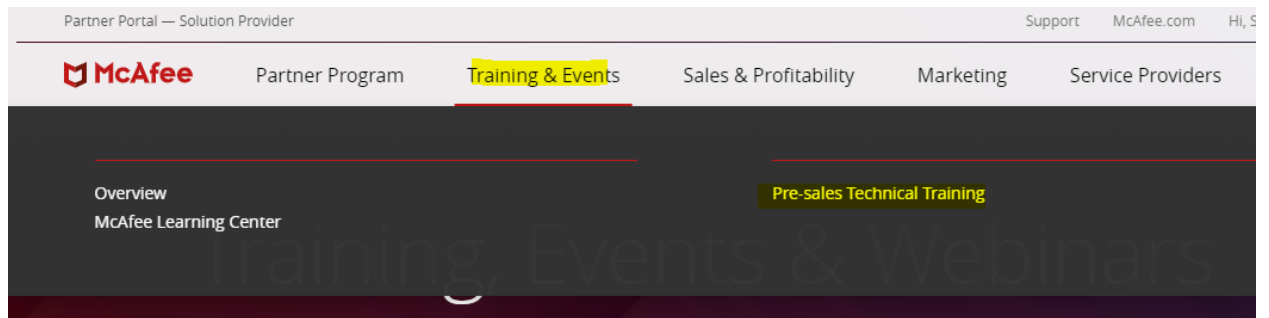
- **Partner Technical Webinar Updates**

McAfee also have a webinar tech update series.

You can register for topics that you are interested in through the partner portal.

Click on **Training and Events -> Pre-Sales Technical Training**

## McAfee Technical Onboarding Guide



Then click on **Technical Webinar Series**

| Sales Training                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Pre-sales Technical Training                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Technical Certifications                                                                                                                                                                                                                                        |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>eLearning and classroom trainings to develop the sales skills to showcase McAfee solution value and close more deals.</p> <p>McAfee Education Services has just unveiled a new Partner Learning Center platform to improve Partner knowledge and the learning experience.</p> <p><a href="#">See Video &gt;</a></p> <p><b>Sales eLearning - available 24/7</b></p> <p>MVISION Cloud Accreditation</p> <p><a href="#">Register Now &gt;</a></p> <p><a href="#">eLearning Course Guide &gt;</a></p> | <p>McAfee provides free, in-depth pre-sales technical eLearning and instructor-led classroom training to help you uncover and propose solutions to complex security problems and drive product evaluations as a trusted advisor.</p> <p><a href="#">MVISION Cloud Tech Courses &gt;</a></p> <p><a href="#">Technical Webinar Series &gt;</a></p> <p><a href="#">MVISION Cloud HUB &gt;</a></p> <p><a href="#">NA Course Schedule &gt;</a></p> <p><a href="#">EMEA Course Schedule &gt;</a></p> | <p>Differentiate yourself from the competition and demonstrate skills to configure and deploy McAfee products with product certifications to meet customers' business needs and address complex threats and attacks.</p> <p><a href="#">Learn More &gt;</a></p> |

Here you can register for up and coming product update webinars.

## Webinar Registration

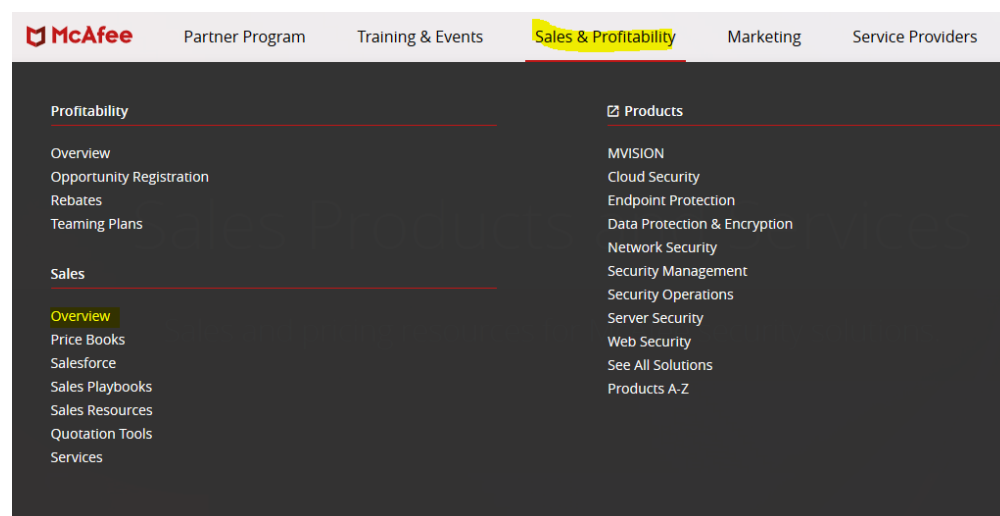


|             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Topic       | MVISION Pre-Sales Tech Webinar Series for Partners                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Description | <p>McAfee's leading MVISION portfolio, addresses security concerns from the device to the cloud to help businesses accelerate their transformation to the cloud and provide greater protection to all data and containerized workloads.</p> <p>Join McAfee's bi-monthly technical webinar series to learn how to sell and demonstrate McAfee's comprehensive solutions that detect and identify threats while enforcing data and protection policies against cyber-attacks and losses.</p> <p>Each webinar will present solution use cases and a live demo with subject matter experts from engineering and product marketing.</p> <p>When: Every other Tuesday, starting at 8:30 PST/10:30 CST/11:30 EST</p> <p>Sign up to gain expertise:</p> <ul style="list-style-type: none"> <li>• Apr 28 – Service Providers - Architecture for Endpoint</li> <li>• May 12 – Unified Cloud Edge (UCE)</li> <li>• May 26 – Product Portfolio Review</li> <li>• June 9 – Service Providers - Managed Security Services</li> <li>• June 23 – SIEM Update</li> </ul> |

### • MDEMO

McAfee MDEMO is a cloud demo-delivery platform to provide Partners\SEs with the ability to easily demonstrate use-cases to customers.

In the partner portal Click on **Sales & Profitability->(Sales) Overview**



## Technical Documentation Portals

|                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                    |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div style="background-color: #444; color: white; text-align: center; padding: 5px; margin-bottom: 10px;"><b>McAfee Mdemo</b></div> <p>Provide your customers with use-case demonstrations of McAfee products using this platform.</p> <p><a href="#">Training Video &gt;</a><br/> <a href="#">User Guide &gt;</a><br/> <a href="#">FAQ &gt;</a><br/> <a href="#">Contact Us &gt;</a><br/> <a href="#">Learn More &gt;</a></p> | <div style="background-color: #005596; color: white; text-align: center; padding: 5px; margin-bottom: 10px;"><b>MVISION Cloud HUB</b></div> <p>Engineers can leverage a robust portal of tech documentation and training videos to gain rapid access to release notes, guides, reporting tools and API docs.</p> <p><a href="#">Learn More &gt;</a></p> | <div style="background-color: #663399; color: white; text-align: center; padding: 5px; margin-bottom: 10px;"><b>McAfee Expert Center</b></div> <p>Visit the enterprise support community for quick start guides on all products and access McAfee Labs.</p> <p><a href="#">Learn More &gt;</a></p> |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Here you can find a Training Video, a User Guide and a link to the MDEMO platform.

### ➤ Certification (Service Provider Specialization)

Service Provider Partners bundle McAfee Solutions into their existing value-added services for Customers. To find out more about becoming a Certified McAfee Service Provider Partner click on the Service Providers Section in the Partner Portal.


Partner Program
Training & Events
Sales & Profitability
Marketing
**Service Providers**

# Service Providers Specialization

The Service Provider Specialization offers a consistent global framework providing partners with access to the industry's broadest, most advanced

Here you will find all the information needed to get started on your journey of becoming a McAfee Service Provider Partner. You will also see under the **Technical Enablement** Section architecture documents for different solutions you might want to offer as for service .

## Getting Started Resources

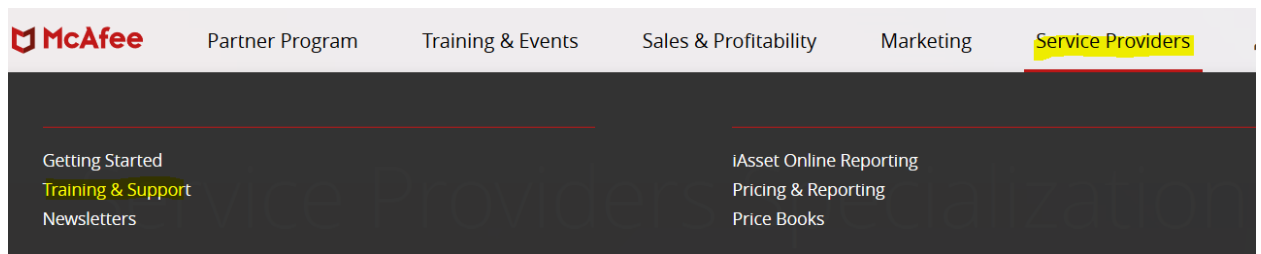
### Onboarding

- [Service Provider Overview Presentation >](#)
- [Service Provider Overview Slides >](#)
- [Service Provider Specialization Guidelines >](#)
- [Service Provider Getting Started Checklist >](#)
- [Service Provider Product Access Guide >](#)
- [Partner Business Center >](#)
- [Partner Business Center Guide >](#)
- [MVISION Pay-Go Deployment Guide >](#)
- [Partner Business Center Demo >](#)

### Technical Enablement

- [Sample Workshop Agenda >](#)
- [MSSP Service Catalogue >](#)
- [SP Solution Architecture: SIEM >](#)
- [SP Solution Architecture: Endpoint >](#)
- [SP Solution Architecture: McAfee Data Loss Prevention >](#)
- [SP Solution Architecture: McAfee Advanced Threat Defense >](#)
- [SP Solution Architecture: McAfee Network Security Platform >](#)

Click on **Service Providers-> Training and Support** and click on **Service Provider Training Guide**



## Training & Support

### Training

Technical support training ensures the appropriate product knowledge so you can provide Tier I and Tier II customer support, help customers deploy and configure security solutions, and view security risks.

[Service Provider Training Guide >](#)

[McAfee Learning Center >](#)

### Support Programs

Business Technical Support for partners is included in the Service Provider Specialization and includes 24/7 support by phone, product upgrades/updates, diagnostic tools and virtual product test environments.

[Learn More >](#)

[Contact Business Technical Support >](#)

[Support Notification Service \(SNS\) >](#)

### Base and Advanced Partner Support

Partner Support program provides organizations who meet certain criteria with an enhanced escalation path to shorten issue resolution time for end-user customers, plus higher level McAfee Technical Support resource.

[Learn More >](#)

[Base Support >](#)

[Advanced support >](#)

This will open a document which will outline the training requirements needed for becoming a Service Provider.

#### SERVICE PROVIDERS TRAINING COURSE GUIDE



## McAfee Service Provider Specialization 2020 Training Requirements Guide

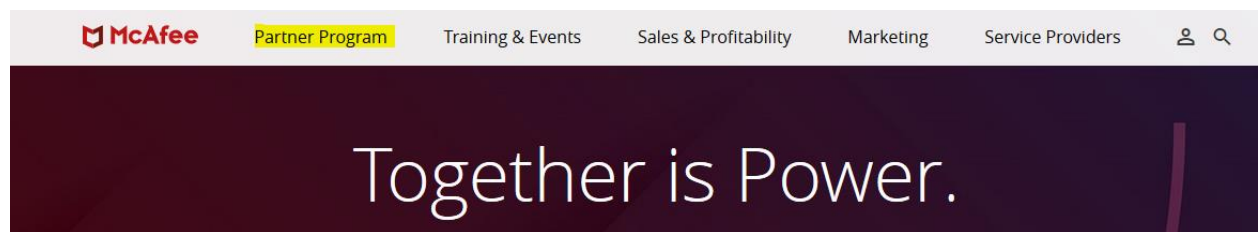
January 2020

### ➤ Access to Software

- Not-For-Resale (NFR) Process

Not-for-Resale Product offering (NFR Offering) is designed to provide additional value to authorized McAfee partners, continuing our commitment to develop programs that help increase channel-partner profitability. It provides a cost-effective way for McAfee partners to obtain McAfee products for NFR and demo use.

Click on **Partner Program**-> **NFR Guidelines** to find out more:



## Key Partner Program features

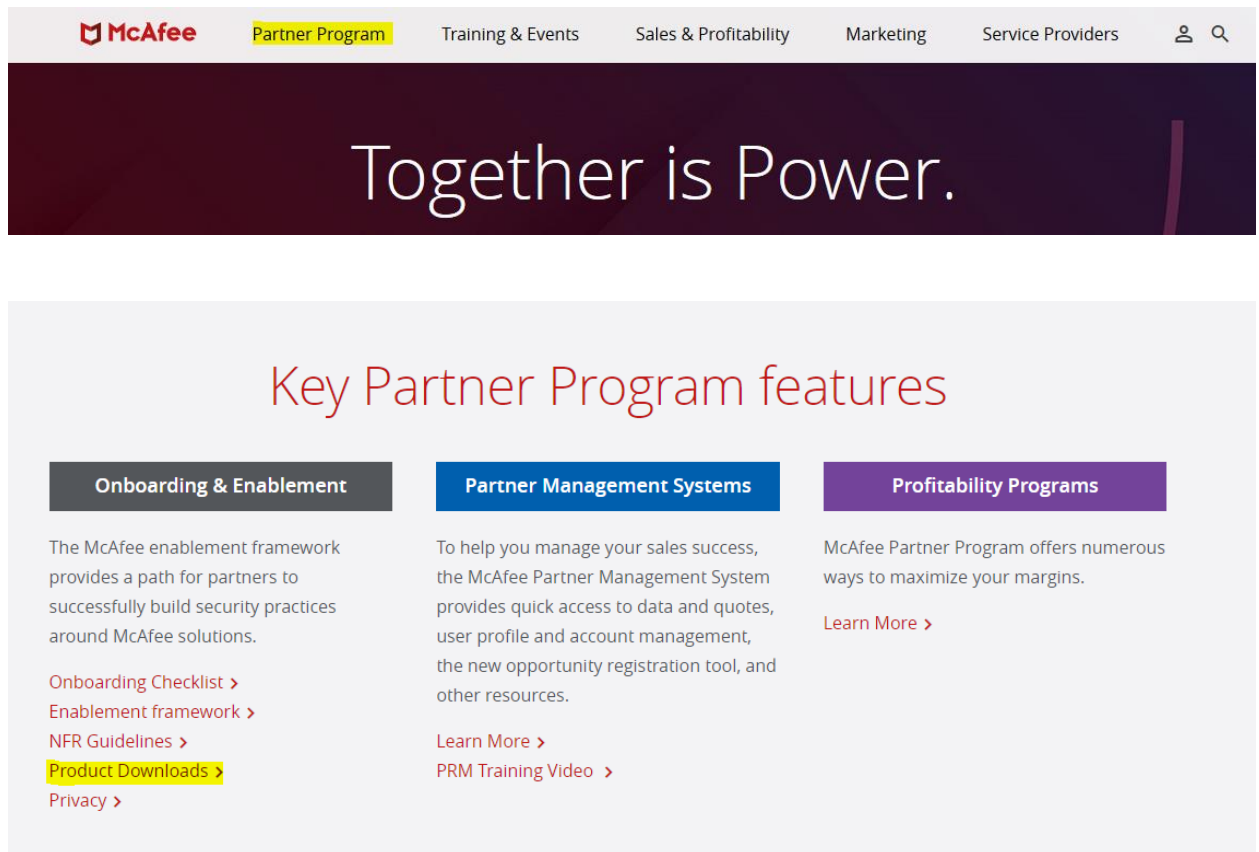
| Onboarding & Enablement                                                                                                                                                                                                                                                                                                                                  | Partner Management Systems                                                                                                                                                                                                                                                                                       | Profitability Programs                                                                                              |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| <p>The McAfee enablement framework provides a path for partners to successfully build security practices around McAfee solutions.</p> <p><a href="#">Onboarding Checklist &gt;</a><br/><a href="#">Enablement framework &gt;</a><br/><a href="#">NFR Guidelines &gt;</a><br/><a href="#">Product Downloads &gt;</a><br/><a href="#">Privacy &gt;</a></p> | <p>To help you manage your sales success, the McAfee Partner Management System provides quick access to data and quotes, user profile and account management, the new opportunity registration tool, and other resources.</p> <p><a href="#">Learn More &gt;</a><br/><a href="#">PRM Training Video &gt;</a></p> | <p>McAfee Partner Program offers numerous ways to maximize your margins.</p> <p><a href="#">Learn More &gt;</a></p> |

Some products need tenant creation (MVISION CLOUD, MVISION EDR etc.) Please contact your McAfee ICAM for more details about obtaining NFR software for individual products

- Product Downloads

Once you register as a McAfee Partner you will receive a Grant Number

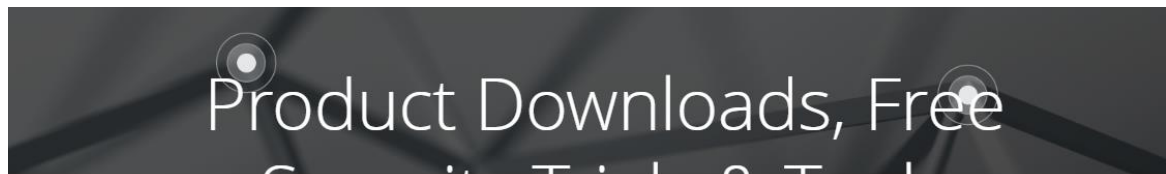
You can use this grant number to download McAfee Products. Product download information is located under **Partner Program ->Products Downloads**



The screenshot shows the McAfee Partner Program website. The navigation bar at the top includes the McAfee logo, "Partner Program" (highlighted in yellow), "Training & Events", "Sales & Profitability", "Marketing", "Service Providers", and user icons. Below the navigation bar is a dark banner with the text "Together is Power." in white. The main content area is titled "Key Partner Program features" in red. It contains three columns of information:

| Onboarding & Enablement                                                                                                                                                                                                                                                                                                                                                          | Partner Management Systems                                                                                                                                                                                                                                                                                       | Profitability Programs                                                                                              |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| <p>The McAfee enablement framework provides a path for partners to successfully build security practices around McAfee solutions.</p> <p><a href="#">Onboarding Checklist &gt;</a><br/><a href="#">Enablement framework &gt;</a><br/><a href="#">NFR Guidelines &gt;</a><br/><a href="#">Product Downloads &gt;</a> (highlighted in yellow)<br/><a href="#">Privacy &gt;</a></p> | <p>To help you manage your sales success, the McAfee Partner Management System provides quick access to data and quotes, user profile and account management, the new opportunity registration tool, and other resources.</p> <p><a href="#">Learn More &gt;</a><br/><a href="#">PRM Training Video &gt;</a></p> | <p>McAfee Partner Program offers numerous ways to maximize your margins.</p> <p><a href="#">Learn More &gt;</a></p> |

## McAfee Technical Onboarding Guide



### Product Downloads

Use your grant number to download new software, upgrades, maintenance releases, and documentation.

[Download >](#)

### Security Updates

Ensure you have the most up-to-date security by downloading our latest .DAT and Engine files.

[See All Security Updates >](#)

### Free Trials

Many of our security products are available as free trials. Browse our complete listing of free trials.

[See All Trials >](#)

### Free Security Tools

To foster a safer online experience, we offer free penetration testing and digital forensics tools to enhance your software development efforts.

[See All Free Tools >](#)  
[End User License Agreement >](#)

### Product Beta Program

Our Enterprise Public Beta Program gathers customer feedback before a product release. Public betas are available to anyone interested in testing enterprise software and providing feedback to our engineering teams.

[Learn More >](#)

### Support Notification Service

Product notifications at your fingertips. Get timely information by email and text to maximize the capabilities of your McAfee products.

[Subscribe Now >](#)

## ➤ Other Technical Resources

[McAfee Expert Center](#)

[Mindtouch](#) (MVISION Cloud log in required)

[McAfee Product Documentation](#)

[McAfee Support](#)

[McAfee Knowledge Center](#)

[McAfee SNS](#)

## ➤ Contact Details

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